

## Enrollment is EASY!

1. You will need your medical record to access the Patient Health Portal. Get your medical record number by submitting a request to **patientportal@tyronehospital.org**
2. Visit our website: **www.phhealthcare.org/tyroneportal** and click on the Penn Highlands Tyrone Patient Health Portal Link.
3. Complete Enrollment Questionnaire (Name, DOB, e-mail, etc.)
4. Access your e-mail for your one- time username, password, and link to the Portal and click the link to access the Portal.
5. Enter your one-time username, password, and security question and click Log On.
6. Enter your new username and password and Explore the Portal!



**PENN HIGHLANDS TYRONE**

187 Hospital Drive  
Tyrone, PA 16686

### Contact Us:

**814-682-1888**

patientportal@ tyronehospital.org

Patient Health Portal information and instructions can also be accessed online at **www.phhealthcare.org/tyroneportal**

### Your Medical Record Number:

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# PATIENT HEALTH PORTAL

*Penn Highlands Tyrone*

*Stay Informed*

*Stay in Touch*

*Stay in Good Health*



# How the Portal Works for You

The Penn Highlands Tyrone Patient Health Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.

Patients can access their health data via the app of their choice.



## All of Your Information in One Place

### Available at Your Convenience

We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- Review prescribed medications from an inpatient hospital stay

### You Choose the When and Where

Access to the Portal is on your schedule, whether at home, on vacation, or at another medical office.

- Use the Portal from anywhere using a browser
- Access from your smartphone or tablet
- Manage information 24/7, without waiting

### Keep the Most Important People in the Loop

You can keep your family informed.

- Give authorized family members access to your health information

### Health Information

- Lab Results
- Visit History
- Discharge Instructions Health Summary

### Allergies and Medications

- Allergies and Conditions
- Immunizations
- Medications with Instructions

## FAQs: You Have Questions, We Have Answers

### Where does my health information in the Portal come from?

All of the information in the Portal comes from your Penn Highlands Tyrone Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

### How do I log into the Portal?

To log into the Portal, visit the Penn Highlands Tyrone Patient Health Portal link at [www.phhealthcare.org/tyroneportal](http://www.phhealthcare.org/tyroneportal). Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

### Can others access my Portal?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires consent from you and your family member(s).

### Is my information safe?

Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

### What if I ever have technical problems with the Portal?

There is a Contact Us section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.